

SUCCESS STORY



STUDENT CARDS AT THE UNIVERSITY OF BOLOGNA: NO MORE WAITING IN LINE AT THE SECRETARY'S OFFICE

In September 2019, the management at the University of Bologna made the decision to revolutionize their student card issuing system by implementing self-service kiosk terminals.

Alma Mater Studiorum, the oldest university in the western world founded in 1088, has decided to honor its avant-garde tradition with an innovative solution that allows students at its campuses in Bologna, Cesena, Forlì, Ravenna, and Rimini to collect their university pass even when department offices are closed. Students can collect their cards on their own campus or on the four other campuses.

- **CHALLENGE**

To decentralize the issuing of student cards to self-service terminals

- **MARKET**

Education

- **APPLICATION**

Student card

- **EVOLIS SOLUTION**

KM500B

SIMPLIFIED CARD ISSUANCE FOR ALL

By implementing this project, the management of the University of Bologna aimed to achieve two objectives:

- To reduce time-consuming administrative tasks
- To enhance the student experience

Students enroll either on the university's UNIBO internet portal or at the secretary's office and pay their tuition fees. They then receive an email confirmation and a QR code that enables them to get their pass directly from a terminal, be it at the Bologna, Ravenna, Rimini, Cesena, or Forlì campus. Students simply need to follow the instructions on the screen and scan their QR code using the scanner. Once the QR code data has been verified, the pass can be printed.

A COMPLETE SOLUTION

The existing ERP software at the university needed to be used in the new system in order to maintain control over the issuing of student cards.

The chosen solution therefore consisted of:

- **the Evolis KM500B printing module** installed in the self-service kiosk,
- **the Ermes Smart Printer module** which connects the printer to the internet,
- **the Omnica Card Systems cloud-based software solution:** integrated into the university's software, it ensures real time data sharing between the university's ERP software and the card printing solution.



"We're really happy with the chosen solution. Students can collect their pass independently at all the Alma Mater campuses without additional costs and without overburdening the administrative staff."



CUSTOMER TESTIMONIAL

MARIAGRAZIA MASULLI, MARKETING MANAGER ERMES SRL

Can you tell us a bit about your company?

Ermes srl was created in 2005 and specializes in identification and security solutions for people and data. We also offer solutions to simplify the management of complex processes. We distribute Evolis products throughout Italy and are authorized as an "Official Partner."

What benefits do you gain from your partnership with Evolis?

The Evolis printing systems for self-service terminals are of a very high quality, which, as a distributor, gives us peace of mind. Their systems can be fully personalized depending on the project and the customer's wishes. The Evolis teams are very professional and responsive, we've been working with them for a long time, and we put our trust in them year after year.

What solution did Ermes provide in addition to the printing module?

The Ermes Smart Printer module and the Omnica Card Systems software application were added to establish the connection with the university software and provide information in real time about:

- the progress of passes collected by students by logging those who have come to the kiosk to print their pass and the result of the operation
- the functional status of the terminals: presence of cards, ribbon capacity, opening of the cover, etc.

TECHNOLOGY

KM500B printing module for self-service terminals

The printing module that was selected is the Evolis KM500B model with a feeder that can contain up to 500 cards and color ribbon for personalized printing. This production capacity reduces the number of interventions required by staff to change the ribbon or stock up the pre-printed cards.

What's more, the printing module has been designed specifically to be installed within a self-service terminal, which simplifies access to the consumables.

The Evolis KM500B printing modules for self-service terminals can also be adapted according to the specific requirements of the project.

